



the monthly DISPATCH

volume 17
issue 12
DECEMBER 2020

brought
to you by



NEW WORLD, NEW PROCESSES, NEW YEAR!

from the desk of Jeff Greteman



Since the onset of the pandemic, hosting online meetings have been the norm, whether you are a business, church, or just celebrating an event with family and friends. Staff at Windstar, Town & Country Travel, and Star Destinations have been participating in online meetings with customers, vendors and each other on a regular basis. There are challenges and benefits with online meetings, but realize that they are here to stay in one form or another.



In November, Windstar Lines held their first companywide online safety and informational meeting. There were a couple small snags, but overall, was a success. We had approximately 75 employees in attendance on a Zoom call where Kevin gave a safety message, Todd provided an update on some new technology, and I shared an update on the state of the company. The meeting was recorded and put on the online TSS site. Going forward, we may be hosting more of these. The advantage is that we can reach a much larger audience without the associated costs of travel. The downside is obviously the loss of a personal connection, although with Zoom and anyone with a camera, you can see everyone's face, which was great. For those that would rather come in to the office to participate in these calls, preparations are being made to accommodate those individuals.



As we close out the final newsletter for 2020, we say goodbye to hopefully a year that doesn't repeat itself. The pandemic has caused sickness, financial hardship, and sadly, we have lost lives. I am thankful a vaccine is on its way and a return to normalcy is quite possibly not that far off. I'd be remiss if I didn't thank all those that read this newsletter for everything they have done and are continuing to do to help drive our business forward. Together, we will get through this and 2020 will be in our rear view mirror. Everyone please enjoy the Christmas season, and as always, stay safe.



If you are not familiar with ADP or haven't really opened it to check your paycheck and other info, now would be a good time to start. You can access ADP online at www.workforcenow.adp.com or by using their APP. Please ensure your information is accurate, including the following:

- Address / Phone Number
- Email address
- Emergency Contact
- Direct Deposit
- Pay stubs
- Vacation Balances
- Tax deductions

There is a lot of good information on the home page in ADP. The company newsletter is posted each month on the home page, along with links to important documents, like W4s and claim forms. This is also a good spot for you to review your vacation balance and get caught up with what is going on in the business with "A message from the President."

As we continue to strive to go paperless for HR processes going forward, it is imperative to have your information accurate. As always, if you have any questions, feel free to contact Jennifer in HR at jennifer@gowindstar.com or 712-220-3591.

*Merry
Christmas &
A Happy
New Year!*

QUOTE OF THE MONTH

"Joy is a decision, a really brave one, about how you are going to respond to life."

- Wess Stafford

HAPPY BIRTHDAYS!!!

12/1: Sierra Valentine - LIN
12/2: Michael Johnson - KC
12/2: Amanda Quandt - CAR
12/2: Deroy Kwon - LVS
12/2: Randall Sears - SF
12/3: James Fausett - ROC
12/3: James Roderiques - ORL
12/4: Ronald Jones - DSM
12/4: Nelson Washington - LVS
12/4: Ron Pratt - ROC
12/5: Dale Pearson - ROC
12/8: Don Offerdahl - SF
12/9: Nicholas Ohl - CAR
12/9: Robert Eigenberger - DBQ
12/10: Mari Jane Speer - SF
12/11: Lori Greteman - CAR
12/12: Richard Wilson - CAR 
12/12: Will Bonner - SF
12/14: William Kahunanui - LVS
12/14: Edward Gau - DBQ
12/20: Russell Coats - KC
12/21: Ray Allison - CAR 
12/21: Cathy Greteman - CAR 
12/22: Renee Crouse - CAR 
12/22: Ed Januszewski - ROC
12/22: Christine Kruger - CR
12/23: Rudolphe Degand - ORL
12/25: Ella Lucio - LVS
12/29: Ellen Golinvaux - DBQ
12/30: June Bennett - LIN
12/31: Barton Allen - STL

EMPLOYMENT ANNIV.!!!

12/1: Richard Schieffer - CAR - 1 yr. 
12/1: Kevin Nuehring - DBQ - 5 yrs.
12/1: Andy Brown - KC - 5 yrs.
12/2: Delrekoe Jackson - CAR - 5 yrs.
12/2: Sara Anderson - CAR - 1 yr.
12/3: Mik Gjovik - SF - 5 yrs.
12/4: Karl Alberts - SF - 5 yrs.
12/4: Robert Eigenberger - DBQ - 3 yrs.
12/8: Pam Corderman - CAR - 23 yrs. 
12/11: Dennis Tibboel - DSM - 3 yrs.
12/15: Melinda James - DBQ - 5 yrs.
12/16: Paul Noellsch - DSM - 1 yr.
12/18: Jason Beckman - CAR - 3 yrs. 
12/19: Lucio Aldana - ROC - 4 yrs.
12/21: Joe Lang - CR - 3 yrs.
12/21: Steve Vock - ROC - 5 yrs.
12/29: Ernie Moestchen - DBQ - 5 yrs.



CHRISTMAS LUNCHEONS

After great consideration, it is with sadness that we announce our Christmas luncheons will be postponed. In the November issue we announced that we would be doing employee-only lunches rather than our usual employee + guest parties; however, given the recent rise of COVID and the likely increase of the virus through the holiday season, we have made the difficult decision to postpone any holiday celebration until after the New Year. It is simply too great of a risk at this time, and you are too valuable! We wish you health and happy holidays, and look forward to celebrating the season with you at a later day!

WORDS TO PONDER

Sent in by Kansas City driver, Mike Zirbel

*"A little more kindness, a little less speed,
A little more giving, a little less greed.
A little more smile, a little less frown,
A little less kicking, a man while he's down.
A little more "We," a little less "I,"
A little more laugh, a little less cry.
A little more flowers on the pathway of life,
And fewer graves at the end of the strife."*

- Mark Twain

A FEW KIND WORDS...

MERT TOELLE - SIOUX FALLS

"Very professional!"

TOM BAURICHTER - CARROLL

"Tom did a great job communicating anticipated route. All drivers we've had were courteous and helpful, however, Tom was the smoothest driver we have had! We appreciate him!"

MICHAEL JOHNSON & RON MEYER - KANSAS CITY

"Michael and Ron are very professional, safe and took great care of our team. We would appreciate having them drive for us whenever they are available!"

KEN FOX - ST. LOUIS

"Ken was a fantastic driver. Next time we are in the area, we are requesting Ken!"

PICTURE CORNER



▲ Thanks to St. Louis driver, Sharon Parkos, for this shot in Champaign, IL



▲ Thanks to Des Moines driver, Dennis Van Arkel, for this shot at the Des Moines International Airport during a pick-up for Iowa State Athletics.



▲ Thanks to Kansas City driver, Mike Barnett, for this shot at Oklahoma.



▲ Thanks to St. Louis driver, Dave Stewart, for this shot on a charter out of St. Louis.



▲ Thanks to Dubuque driver, Ellen Golinvaux, for this shot at the Dubuque Airport, while providing shuttle service for a Trump rally.



▲ Thanks to Rockford driver, Tina Hansen, for this shot from the Dubuque Airport during the Trump rally.



▲ Thanks to Director of Operations, Todd Hackfort, for this shot from the Dubuque Airport during the Trump rally.